



**INTERNATIONAL HELLENIC UNIVERSITY**

**SCHOOL OF ECONOMICS AND BUSINESS ADMINISTRATION**

**DEPARTMENT OF MANAGEMENT SCIENCE AND TECHNOLOGY**

**QUALITY POLICY**

**KAVALA 2021**

## **QUALITY POLICY OF THE DEPARTMENT OF MANAGEMENT SCIENCE AND TECHNOLOGY**

The Department of Management Science and Technology in collaboration with the Quality Assurance Unit (Q.A.U) of the International Hellenic University (IHU) and the competent services harmonizes its Quality Policy with that of the Institution and specializes in it in a few points.

### **Quality Policy of the Institution and the Department**

The IHU seeks to be a pillar of excellence in education and research by giving at the same time, emphasis on internationalization, the exploitation of research results, the didactic and learning innovation, the development of entrepreneurship and interconnection of the Institution with society. The IHU has developed and implements a specific official Quality Assurance Policy, which is part of his strategy.

The Department of Management Science and Technology is actively involved in the development and implementation of this policy, providing the appropriate structures and processes, where all interested internal factors (Administrative Bodies, Faculty Members and Researchers, Employees, Students and other interested parties). The Quality Policy aims at the continuous and systematic assurance, improvement and enhancement of the quality of its curriculum of the Department and support services.

This policy includes the formulation of clear, specific, measurable objectives and corresponding quality assurance actions, which define the framework within which all academic and administrative units of the Department and the Institution in order to achieve the expected results. The safeguard policy quality expresses the systematic, structured and continuous commitment of the Department and the Institution in the provision of education, research, teaching and high quality services.

This Policy is based on the following fundamental values:

- Academic freedom in teaching, research, expression and movement of ideas within the framework of the Constitution and the Laws of the state.
- Respect for meritocracy, academic and scientific ethics.
- The dedication to the advancement of science and the transmission and dissemination of knowledge with a sense of social responsibility.

In particular, for the implementation of the Quality Policy, the Department implements actions and procedures ensuring and documenting: a) the appropriateness of the organization of the curriculum, b) the pursuit of learning outcomes and qualifications in accordance with the European Union and the National Qualifications Framework for Higher Education, c) the promotion of quality and effectiveness of teaching work, d) the appropriateness of the qualifications of the educational staff (e) the promotion of the quality and quantity of the research work of its academic unit members, (f) the ways in which teaching is linked to research, g) the level of demand for the acquired qualifications of graduates in the labour market, h) the quality of support services, such as administrative

services, libraries and student care services and i) the conduct of the annual review and internal audit of the quality assurance system as well as the cooperation of the IEG with the QAU of the Institution.

### **Programming of objectives and actions**

In the context of the implementation of the Quality Policy and for the monitoring and achievement of quality objectives, the Department actively participates in the Quality Assurance System of the IHU: drafts, implements, controls and revises policies, determines the processes relating to the effective organization of services, encouragement of research activity, rational management of resources and the utilization and development of human resources. The Department's management is clearly committed to the implementation of the above Quality Policy. The staff members and students are actively involved in quality assurance, according to with their part. The Management of the Department undertakes the responsibility to contribute to:

- The connection and harmonization of the quality policy with the general strategies objectives of the Institution.
- The dissemination of quality policy to students, staff, partners and to all recipients of the Department's services.
- Ensuring all necessary resources for the implementation of the quality policy and the Internal Quality Assurance System as well as for monitoring the objectives and performance indicators and the submission of proposals for improvement through the operation of the Department's IEG.
- Decision-making for the continuous improvement of the teacher's quality, research and administrative work of the Department.

### **Ways to contact the Quality Policy**

The Quality Policy is communicated at the beginning of the academic year, but also at regular intervals, where the faculty of the Department present the main axes and encourage students to study the Development Strategy and Assurance Policy Quality of the International Hellenic University, which are published in the central Institution's website (at the link: [www.ihu.gr](http://www.ihu.gr)). The responsibilities of the Quality Assurance Unit, the structure of the Internal Quality Assurance System as well as the Foundation's Quality Manual are also published on the Unit's website Assurance (at the link: <https://www.ihu.gr/modip/en/quality-assurance-unit/>). In addition, the Department's Quality Policy is discussed and updated both in meetings of the IEG (Internal Evaluation Group), as well as during the Meetings of the faculty members and the Committees of the Department.

The ways in which the Department's Quality Assurance Policy is communicated include the following:

- Posting of Quality Policies and Reports on the Department's website.
- Presentation and discussion of the conclusions and proposals in the Assembly.

- Information on the quality policy applied, during the welcome days of first-year students and other events
- Organisation of events for the presentation of the strategy, planning and the Quality Assurance actions of the Department.
- Notification of the Quality Assurance Policy to all social, productive and cultural institutions with which the Department cooperates or seeks to cooperate.